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| Fresno Madera Continuum of Care | | | |
| Date: | May 2, 2023 | Type: | CES Committee Meeting |
| Time: | 3PM | Chair: | Sara Rios |
| Location: | Teams | | |

2023 FMCoC Attendance Log:

\* Alternative meeting date

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| **Organization/ Agency:** | **Representatives:** | **Jan 10** | **Jan 17** | **Feb 7** | **Feb 21** | **Mar 7** | **Mar 21** | **Apr 4** | **Apr 18** | **May 2** | **May 16** | **Jun 6** | **Jun 22** | **Jul 4** | **Jul 18** | **Aug 1** | **Aug 15** | **Sep 5** | **Sep 19** | **Oct 3** | **Oct 17** | **Nov 7** | **Nov 21** | **Dec 5** | **Dec 19** |
| Poverello House | Sara Rios  Leticia Martinez | **P** | **C** | **P** | **P** | **P** | **P** | **P** | **P** | **P** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fresno Housing Authority | Doreen Eley  Marcella Lopez | **A** | **C** | **P** | **P** | **P** | **A** | **P** | **P** | **P** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Marjaree Mason Center | Laura Lopez | **P** | **C** | **P** | **P** | **P** | **P** | **P** | **A** | **P** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Madera County Department of Social Services | Michelle Hernandez | **A** | **C** | **P** | **P** | **P** | **A** | **P** | **A** | **P** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| WestCare California | Kristen Telles  Jenny Gonzalez  Magdalena Pesqueira | **P** | **C** | **P** | **P** | **P** | **P** | **P** | **P** | **P** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| TURN Behavioral Health Services | Edith Rico  Malissa Holt | **A** | **C** | **A** | **P** | **A** | **P** | **A** | **P** | **A** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fresno County Department of Behavioral Health | Lucia Aguilar  Vincent Montgomery | **P** | **C** | **P** | **P** | **P** | **P** | **P** | **P** | **P** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fresno County Department of Social Services | Dylan McCully  Shannon Duncan | **P** | **C** | **P** | **P** | **A** | **P** | **A** | **A** | P |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fresno Economic Opportunity Commission | Tanya Tatum  Samm Wood  Chrystal Steets | **A** | **C** | **P** | **P** | **P** | **P** | **P** | **P** | P |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Kings View Behavioral Health | Darrell Hamilton  Jessica Padilla | **P** | **C** | **P** | **P** | **P** | **P** | **P** | **P** | P |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Community Action Partnership of Madera County | Ariana Gomez  Magali Herrera Santos | **P** | **C** | **P** | **P** | **P** | **P** | **P** | **P** | P |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Clinica Sierra Vista | Esther Miramontes | **P** | **C** | **P** | **A** | **P** | **A** | **P** | **P** | A |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Centro La Familia Advocacy Services | Alma Aguilar  Maria Martinez | **P** | **C** | **P** | **A** | **P** | **A** | **P** | **A** | P |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| RH Community Builders | Katie Wilbur  Ana Cisneros | **P** | **C** | **P** | **P** | **P** | **P** | **P** | **P** | P |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Selma COM | Delfina Vasquez  Angela Hernandez | **A** | **C** | **A** | **A** | **A** | **A** | **A** | **A** | A |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Turning Point of Central CA | Latasha Hollins  Laura Reynolds | **P** | **C** | **P** | **P** | **P** | **P** | **P** | **P** | P |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

Total Agencies: 16 |Quorum: 9 Key: P= Present | A= Absent C=Cancel

**Sara Rios: Agenda & Notes**

Review of the Agenda & Notes.

Sara Rios motions, Laura Reynolds seconds

Motion passed

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**Sara Rios: CES Management Entity Update**

* Virtual training started today. All data training will be virtual.
* All in-person training will be in Madera at CAP-MC.
* Received data information from MMC for the FMCoC progress report. Sara will follow-up to get clarification on data to ensure it is put in the right section of the report.
* Monthly reports have been going out to each agency for CES clean-up. It is a lot of data so you may receive a call from Yuliya to get clarification.

**Katie Wilbur: Vice Chair Nominations (Voting)**

| * The following were nominated for Vice-Chair: * Latasha Hollins from Turning Point, Laura Lopez from Marjorie Mason, and Magdalena Pesqueira from West Care. * Each nominee was given a few minutes to speak and share why they would want the Vice-Chair position. * Voting information was put in the chat by Katie, she will count the votes and announce the new Vice-Chair at the end of the meeting. |
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**Sara Rios/Ricardo Ramos: Review clients on the BNL over 180-days**

* Community Coordinator Ricardo Ramos, discussed doc collection in case conferencing to get input from Navigators on who is experiencing difficulties collecting or obtaining certain documents.
* Navigators will contact Maggie from Westcare to discuss what doc’s are difficult to obtain. Group will discuss ideas and solutions to better assist Navigators.
* Maggie will connect with Elaine the CES Management Trainer, who will see what is currently in place on how to collect documents and will work on developing a quick guide as a reference tool for the community/navigators.
* We identified several reasons why a client remains in the system without being housed, #1 low-income, #2 inconsistency/not staying in contact with Navigator, and #3 mental health and substance abuse.
* 12 clients were identified on the BNL that have been on the list for over 180-days. The clients are discussed in case conferencing, barriers a talked about amongst the group.
* As a Community maybe we can come up with different methods on how to deal with a client that is inconsistent, unreliable and not participating in navigation.
* Latasha Hollins, what is the average time that the 12 clients have been on the BNL?
* Ricardo Ramos, not quite sure but it has been over 1-year.
* Katie Wilbur, prior to COVID the community was pretty tight on the 90-day triage stay, but that changed during COVID. Maybe the role of this committee could be to put together a guidance that would identify what progress points need to be met by the client for their 90-day or extended stay. As a committee we can agree to what’s reasonable and what will put pressure on clients to help us return to timely stays if clients do not accept housing options or make progress towards their housing plans.
* Danielle Sandoval, before we had bridge housing where we could transition the client while they waited on housing, but since that is limited we chose to keep a client if they are on the PSH or RRH waitlist.
* Sara Rios, we should not rely on a clients being matched due to the waitlist being long and limited resources, we should utilize other options.
* Latasha Hollins, how many of the 12 clients on the BNL have housing plans?
* Ricardo Ramos, 5 of the 12, two have moved out and three have move-in dates. Of those clients the barriers were low-income, eviction and someone with a 290 case. Action plan and housing plan will be on the agenda for the next case conferencing.
* Fil Leanos, something that we are doing in our Home Sweet Home Project is measuring progress based on the individuals service plan, identifying which clients are making progress towards their exit/housing plans, so if we have to prioritize clients it is based on who is doing the work and meeting their individual service plans.
* Katie Wilbur, would like to add to the follow-up action plan list, ask the Navigators what they think the CES Committee can do to help resolve those problems.
* Doreen Eley, we need to discuss our lasted CoC application, we lost a good deal of points on the length of time between identification and housing is more than it was last year. It was 100 or more days longer in 2022 than 2021.

**Laura Reynolds: Follow-up List on Community Barriers**

* Barriers for housing was the rental rates going up.
* Approximately 75% of clients have trouble getting I.D’s.
* Medical/disability, getting clients connected to a doctor takes time.
* Clinica is pretty easy to work with because they are familiar with our community and who we serve, however, other PCP’s are not so easy to connect with.
* Currently working with Welbe Health
* Andrea Sharpe, expectations of access sites of what they can and cannot do. Having literature on the expectations, found a flyer on the FMCoC website that Danielle and tweaked a bit so it easier to read and print in black and white.
* Updates made were wording/language to make it clear that accesses will connect to resources not necessarily will provide.
* Shannon Duncan, How is someone assigned to a Navigator or given assistance? The purpose of making triage center or other locations an access site was that when shelters aren’t available they can still be connected to housing resources. There is nothing on the flyer that says connecting to homeless services outside of if you have a bed or not.
* Maria Rodriguez, although we have our Navigators and a process in place there still seems to be a gap. People are going to shelters and most of the time the shelters are at capacity, the access sites have no availability and they are saying they are sending referrals but our program has not been getting a lot of referrals. There is a disconnect somewhere and I am not sure why we aren’t receiving any referrals.
* Ricardo Ramos, have received approx. 52 referrals since early March, 32 referrals have gone out to HUD CES and one to the Navigator at EOC. A screening is done of the referrals and is the reason why only 33 have gone out. Ricardo will meet with Marie, Maggie and Fil from Westcare to come up with a referral system that will ensure HUD CES Navigators are receiving referrals.
* Shannon Duncan, the current access site card was created by County Graphics and is managed by Fresno County Department of Social Services. If the committee is going to make a recommendation to add something to the access site card it should be done soon so it can go out for print. The future plan is the county will print them but Pov/CES management entity will manage the content and necessary updates of the card.

**Program updates**

**None**

**Unscheduled Updates**

Maria Rodriguez, Westcare will be having an in-person Diversion training an email was sent out to agencies. If you didn’t receive it please reach out to Maria. Training is limited seating so please register soon.

Katie Wilbur, voting results are in new Vice-Chair is Latasha Hollins, secretary position will be vacant and we will be accepting nominations now and voting during our next meeting.

**Meeting adjourned until next meeting date May 16, 2023 via in-person at RH, 3040 N. Fresno St.**