

Fresno Madera Lived Experience Advisory Board

February 21, 2023 5-7PM

[Zoom Link](#) | Meeting ID: 885 1033 3199

MEETING SUMMARY

I. Welcome and Introductions

Attendees:

Alex Sanchez, LEAB Chair

Audra Hewlett, LEAB Secretary

Mary Mason

Terrence Prayer

Francine Ramirez

Allis Vallejo

Misty Gattie-Blanco, CoC Treasurer/Fresno EOC

Maya Spark, Homebase

II. General PIT Review and Feedback

Alex Sanchez shared a list of the products given out as part of the hygiene kit during the Point in Time Count and asked for feedback about how the kit could be improved. Misty Gattie-Blanco took notes on all suggestions to share with the PIT Planning team.

III. Review and Provide Feedback on Department of Urban Development Continuum of Care Notice of Funding Opportunity (HUD CoC NOFO) Scoring Tools and Policies

Maya Spark reviewed the HUD CoC NOFO Renewal Scoring tool with the LEAB and incorporated the LEAB's feedback directly into the document. Maya Spark provided basic training on Housing First and referenced the additional training materials in the public folder available for the LEAB's review. The LEAB had the most feedback regarding the "Client Input" and "Housing First" scoring factors.

IV. CoC Termination of Housing/Services Grievance/Appeals Process Development and Client Feedback Process

The LEAB discussed feeling like clients do not have a place to go to for grievances/appeals of agency decisions or to provide feedback about their housing projects, shelters, or agencies they are working with. The LEAB suggested a CoC-wide process for clients of CoC projects to provide feedback to the CoC outside of the agency-specific processes. Maya Spark explained that usually Appeals/Grievance processes are for termination or threats of termination for assistance and may not cover general feedback when participants are still going to be housed, so these may be two separate process initiatives. Maya, Alex, or Misty will bring the CoC-Wide Grievance/Appeals Process idea to the CoC Board, and the LEAB will continue to brainstorm in March about the CoC-wide client feedback process, including an idea to have a standardized survey that goes out to all CoC clients every year for each agency or a survey that is done during annual assessments.

V. Proposed Edits to Framework

Alex Sanchez proposed that a Code of Ethics be added to the Framework and shared a community example. The LEAB was supportive and liked the idea of this addition, so Maya Spark will work on a draft for their review at a future meeting.

VI. Youth Advisory Board Update

Maya Spark updated the LEAB on the Youth Advisory board (YAB) formation meetings that have started.

VII. [FresnoBee Article](#) Discussion (Closed Session- Members Only)

Alex Sanchez was unable to facilitate this item, so it was skipped.

VIII. Agenda Items for March Meeting

- o Review HUD CoC NOFO new project scoring tool
- o Update from CoC Board Meeting re: Grievance and Appeals Process
- o Review draft Code of Ethics to add to Framework
- o Continue to discuss CoC-wide feedback process

